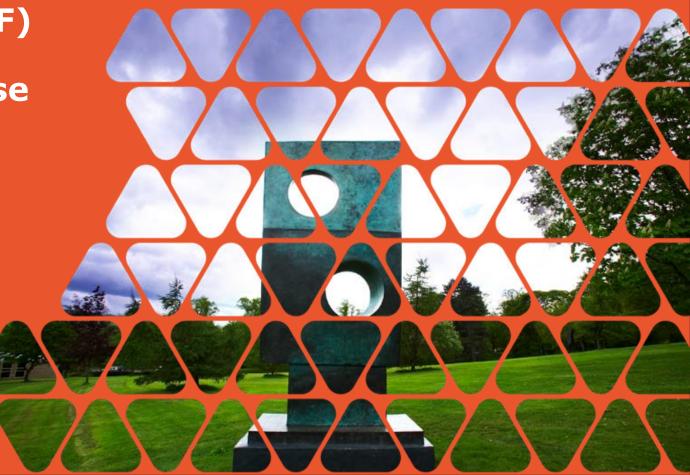


The Northern, Yorkshire and Humberside NHS Directors of Informatics Forum (NYHDIF)

Virtual Wards: TytoCare: Use Cases, Jan 2022

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TytoCare device





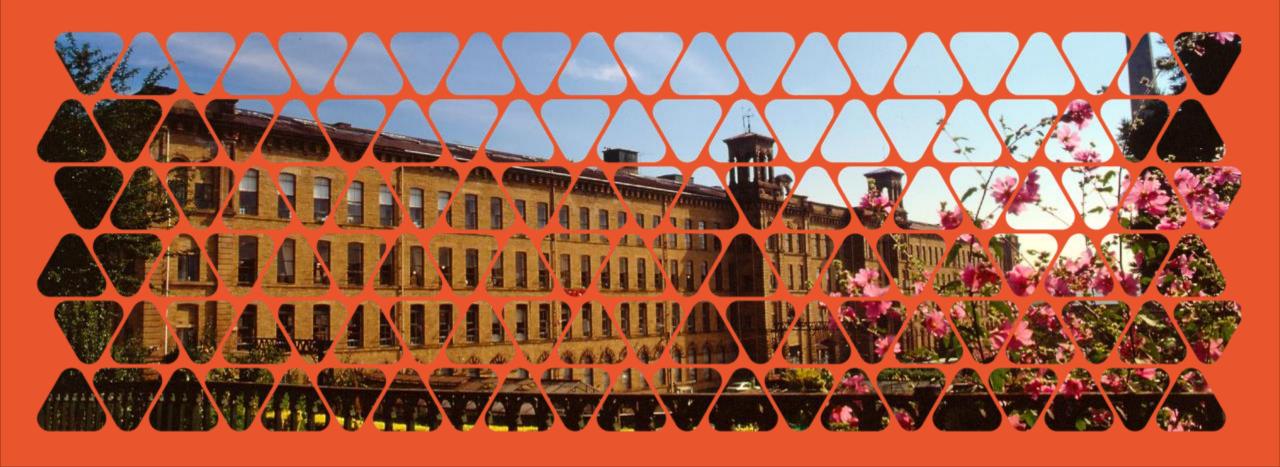


Projects

WYH Projects (13)	Service type	Status
Affinity Care	Adults	LIVE
Airedale Care Homes	Adults - Care Home	LIVE 3/5
Airedale Outreach Team (TytoPro)	Paediatrics	PENDING GO LIVE
Airedale Outreach Team (TytoHome)	Paediatrics	PENDING GO-LIVE
Bradford Chronic Respiratory	Paediatrics	PENDING
Bradford Community Hospital	Adults	UNABLE TO PROGESS
Bradford Elderly Hub	Adults	LIVE
Bradford Hospital@Home	Paediatrics	LIVE
CHFT Respiratory	Paediatrics	LIVE
CHFT ED VC	Adults	LIVE
CHFT ED VC Cross-site	Paediatrics	LIVE
Kirklees Care Homes	Adults - Care Home	PENDING
Leeds Cleft Lip & Palate	Paediatrics	LIVE



TytoCare Use Cases







GP's and the PCN established a Centralised Home Visiting Hub to manage home visit requests after the PCN identified that this was currently being managed separately by each GP practice.

Process without TytoCare

Home visit request received

Home visits triaged and reviewed by GP or senior nurse

If additional obs are required, HCA attends patient's home If HCA requires GP or senior nurse review, they initiate a video call via Whatsapp

Obs reviewed, care plan created a implemented

Process with TytoCare

Home visit request received

Home visits triaged and reviewed by GP or senior nurse

If additional obs or examinations are required, HCA attends patient's home

HCA initiates a TytoCare live consultation with the GP or senior nurse to complete a virtual assessment.

Care plan discussed and implemented with patient

Benefits

- Improved patient experience, care delivered faster
- Reduce GP visits
- Reduce residents' visits to GP practices
- Reduce A&E attendances and ambulance conveyances
- Improve staff experience in the HV Hub



Airedale Care Homes

Park House Care Home

25 beds, elderly residents nursing home & Affinity Care (South) Home Visiting Hub

WiFi was upgraded to support the innovation.

Staveley Birkleas Nursing Home

61 beds, adults with disabilities, aged 18-64 & Shipley Medical Practice

Newline Residential Care Home

28 beds, older people, including people living with dementia (65+) & Airedale Digital Hub (Immedicare)

Airedale Digital Care Hub (Immedicare)

24/7 service for Care Homes

Online (live consultations

with examinations) and Offline (pre-recorded

examinations) utilised.

Virtual ward rounds and urgent care referrals to either the primary care provider or the Airedale Digital Care Hub.

GP or Care Hub

Airedale Digital Care Hub (Immedicare 24/7)

Benefits

- Improved resident experience, care delivered faster
- Care closer to home
- · Improved quality of virtual clinical decision making
- Reduce GP visits to Care Homes (and COVID transmission)
- Reduce residents visits to GP practices
- Reduce A&E attendances and ambulance conveyances
- Improve staff experience in the Care Home



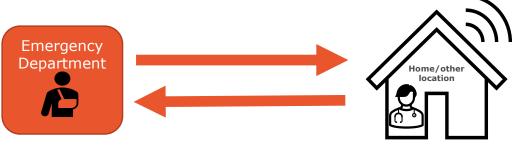
CHFT Emergency Department (ED)

Limited availability of ED Consultants to safely cover rotas (national issue), exacerbated by COVID, shielding, COVID positive or isolating from contact, high activity levels and long waits.

Existing:



Needed:



Using PDSA the Consultant determined the optimised process to allow ED Consultants to see patients from home or another location. This was: After triage, utilising one HCA to support with patients, able to see low acuity ED attendances and reduce the waiting times for patients. *Having only one HCA was a limiting factor.*

Lead ED Consultant when this went live had COVID, at home and saw patients. Successfully demonstrating proof of concept.

Live in Paediatrics ED where CHFT have two A&E departments but the team are based at one.

Benefits

- Reduced unplanned hospital admissions & bed days
- Improved quality of care for patients (due to more rapid access to senior clinical decision making)
- Improved staff health & wellbeing consultants & junior medics
- Improved use of clinical time consultants, junior medics & nursing staff

- Reduced costs of PPE
- Reduced exposure of staff to Covid
- Reduced CO2 emissions from cross site transfers



Other WYH Projects

Using one of these two models:





Supporting long and short term conditions e.g. early discharge

*Providing mobiles to patients to ensure Digital Inclusion.

- WYH BTHFT: Paeds/Elderly medicine/Respiratory (Pro & Home devices)
- WYH LTHT Cleft Lip & Palate: to diagnose cleft lip & palate, define surgical options and ensure optimal postoperative healing whilst at the same time minimising the requirement on families to travel to appointments (Prodevices)
- WYH Kirklees Care Home: Pro devices with Care Homes and aligned GP practices.



Other regional projects with







Paeds Hospital@Home & Patients@Home

Home Ventilation & Palliative Care

Paeds Respiratory: Chronic patients at Home & Care Homes

Other Care Home projects



Next steps

- Support evaluations plans with partners, BIHR, Y&H ARC/NIHR CYP MedTech (MIC)
- Case studies and benefits
- Sustainability/business case plans



Transforming Lives Through Innovation

Photography: Welcome to Yorkshire | https://www.yorkshire.com/



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